

# The Team Approach to Dentistry

## (letter to patients)

Dear

The purpose of this letter is to give you advanced notice of a change we are making to the way we deliver your long-term care.

The benefit of this to you will be:

- Shorter queues for routine appointments
- Less time to wait for important and complex dental treatment

The traditional model for delivering dentistry assumes that a patient will “belong” to one dentist for the lifetime of their relationship with a practice. We prefer to think of you as a member of the practice, able to take advantage of all the services we offer and the clinicians who work as part of our team. In the case of a genuine dental emergency, we have a rota system that ensures a dentist is always “on call” to help if you get into trouble with pain or a broken tooth.

To provide long-term healthy teeth and gums, we ask you to visit of our therapists.

My own role in the practice has developed over time. As my experience has grown, along with the increase in demand for dental implants, I've needed to focus more of my time on providing dental implants and more complex cases. As the demands on my time become greater, and as I am the only person in the Practice that can provide this type of specialist work, I have recognised that I need help in providing your regular dental treatments and, with this in mind, I have spent the last few years carefully handpicking and building a team I can trust to take over this service.

All of our dentists have worked with us for some years now and have proved to be exceptionally popular. They each carry their own area of expertise to ensure we continue to provide you with the highest level of dental care.

**I am still available at your request for consultations regarding dental implant treatments, and large or complicated courses of treatment or if you are in need of a second opinion or advice.**

**If you have any queries regarding this change, please get in touch.**

Yours sincerely

